

SARAH & HEIDI'S DOGGY DAYCARE & HOME BOARDING

Danica Cottage, 3 Back Street, Buckminster, Grantham, Lincolnshire, NG33 5RS

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TERMS & CONDITIONS

1. You will present the dog for boarding / day care in a clean and groomed condition and with up to date annual vaccinations /boosters and which must include Kennel Cough.
Please note the Kennel Cough vaccine is a legal requirement for all boarding and doggy day care establishments and it is not included in your dog's annual boosters as standard. This is an additional vaccine that the owner must request in addition to the annual booster. There must be a 2 week clearance from receiving the live vaccine before your dog can visit our premises. Please also ensure your dog is up to date with de-flea and anti-worming treatments. A copy of their up-to-date vaccination certificate is required for all visiting dogs. Again, this is a legal requirement to keep this on file.
2. You will supply the necessary dog food, treats, medication and bedding for the duration of their stay.
3. You agree that if you instruct Sarah & Heidi's Doggy Daycare and Home Boarding to exercise your dog off the lead you accept full liability for any loss or damage caused as a result of your dog being off the lead. In the event that your dog attacks a person or a dog or in the event that he/she is involved in a fight with another dog/person causing any damage or injury, you agree to be responsible for any losses incurred including payment of veterinary fees or any medical treatment required.
4. **Bitches in Season or due to be in season regrettably cannot board or entire males.**
5. We are unable to accept bookings for a dog subject to the terms of the Dangerous Dogs Act 1991 or any other dogs with aggression problems toward other dogs and/or people.
6. Reasonable efforts will be made to contact you in the event of an emergency. However, Sarah & Heidi's Doggy Daycare and Home Boarding reserves the right to make decisions regarding your dog's health provided it is at all times acting in the best interests of the dog and on the advice of a veterinary surgeon. If your dog becomes unwell, has an accident or injures him/herself or seems to be in any type of pain, we might need to take him/her to a veterinary surgeon and you agree to be responsible for payment of all the veterinary fees incurred.
7. You undertake to make full disclosure of any quality or characteristics which might make your dog not suitable for doggy day care or home boarding, including but not limited to behaviour or health problems, anti-social behaviour including aggression, incontinence / lack of house training or excessively loud barking / whining or digging. Failure on your part to disclose any matter which may render the dog unsuitable for day care or home boarding will be deemed a material omission amounting to a fundamental breach of this agreement. You will also be liable for additional costs if Sarah & Heidi's Doggy Day care and Home Boarding experiences difficulties due to failure to disclose in the booking form any matter that would be accepted as reasonably unsuitable for day care or home boarding.
8. **Additional Hours & Cancellation Charges Policy : Please note:**
 - Any time over booked collection time will be charged at £3.50 / hour / dog
 - Home Boarding Reservation Fee - £100 (non-refundable) per dog / per week - due at time of booking + full balance due 6 weeks prior to arrival.
 - Doggy Day care full balance due one month in advance.
 - Cancellation Charges: Home Boarding - If less than 8 weeks, full boarding fee applies
Doggy day care - If less than 4 weeks' notice, full day care session fee applies

I confirm that I am the owner of the above-mentioned dog, I have understood and agree to all the above Terms and Conditions. I also confirm that the information supplied is correct and that any additional information that Sarah & Heidi's Doggy day care and Home Boarding should be aware of is also supplied and Sarah & Heidi's Doggy day care and Home Boarding will be made aware of any changes.

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| Signature of Owner: | |
| Full Name/ Date: | |